

Your Trusted Partner for Smarter, Faster,
Nurse-Led Care

Partnering for Better Health Outcomes

Conduit Health Partners is a nurse-led organization, founded to support Bon Secours Mercy Health and led by clinicians who understand the pressures health systems face—because we've lived them. Building on that foundation, we've expanded our work to bring that same expertise and value to other health systems, helping providers deliver better care, patients access the right care faster, and leaders achieve more with fewer resources.

We address those challenges by focusing on what matters most: expanding access, supporting providers, and streamlining operations. The result is lower costs, fewer delays, and a smoother experience for both providers and patients.

We work side by side with our partners—accessible, responsive, and focused on continuous improvement. With clear data and documentation, we give leaders the confidence to make informed decisions and achieve lasting results across their systems.

Our Results Speak for Themselves

12Million+ [Calls managed

400+ [Facilities supported nationwide

Based on an independent third-party analysis of a large health system that outsourced their patient transfer center to Conduit Health Partners, health systems can expect a nearly 3:1 overall return on investment with even stronger ROI for service lines.

7:1 for Cardio
6:1 for Neurosciences
4:1 for Surgery
4:1 for Spine & Ortho



Our Solutions

Nurse-First Triage

Conduit's Nurse-First Triage solution provides 24/7 access to clinical advice, ensuring patients get the right care while reducing unnecessary ER visits, easing provider burnout and increasing organizational efficiency.

Nurse-First Triage from Conduit Health Partners helps organizations:

- Reduce avoidable ED visits and readmissions
- Lower health care costs
- Expand access in rural and underserved areas
- Improve physician and staff satisfaction
- Strengthen patient trust and engagement

Patient Transfer Center

Our patient transfer center streamlines and accelerates patient access across care networks, ensuring smooth transitions to the appropriate level of care while enhancing operational efficiency for health care organizations.

Conduit can manage:

- Inbound and outbound transfers – medical and behavioral health
- Direct admissions
- Physician to physician consultations
- EMS coordination
- Coordination of hand-off





What Makes Us Unique

- **Nurse-First Model**

Give your patients and employees immediate access to a registered nurse who will determine the most appropriate level of care needed, which can enhance care, streamline resource allocation and improve overall health care outcomes.

- **High Client Satisfaction**

Patients get timely access to high-quality care when every minute counts. Our current client satisfaction score is 100% (June 2025 Conduit client survey).

- **Operational Excellence**

Founded by nurse leaders, Conduit was built to improve access and efficiency across health systems. We act as a partner, not just a vendor, applying proven processes that save staff time, reduce costs, and strengthen patient flow. Through data-driven insights and innovative solutions, we streamline operations to create measurable improvements for providers and patients alike.

- **URAC-Accreditation**

Our Nurse Triage solution is accredited through URAC, demonstrating a high level of expertise, and commitment to quality and to the user experience.



- **Proven Results**

Our outcomes speak for themselves—with real ROI and sustained value and improvements in cost savings, patient experience and care quality for our partners.

- **Health System Foundation**

Founded to support Bon Secours Mercy Health, Conduit Health Partners brings the perspective of a large health system with direct experience in clinical and operational challenges.

- **An Extension of Your Team**

Conduit values our strong client relationships and proven client satisfaction. We act as a true extension of your care team—delivering process improvements, quick responses and the trusted partnership you need to deliver quality care.

A few of our valued clients



These logos represent just a few of the many health systems and organizations we serve nationwide.

Let's Connect

www.conduithp.com | 855-605-2833 | LinkedIn: @ConduitHealthPartners